



Flora's story

NZST Student Success Story:
Building a future in hospitality
management

Student profile

Name: Yu-Hsuan (Flora) Tseng

Nationality: Taiwan

Programme: Diploma in Tourism &
Travel Management (Level 5)

Q1. Can you please introduce yourself?

Hi, my name is Yu-Hsuan Tseng. You can call me Flora. I'm from Taiwan and my original school is Tamkang University. I'm 22 years old now and I'm currently studying a Diploma in Tourism & Travel Management (Level 5) at NZST.

Q2. Why did you choose to come to New Zealand?

I chose to come to New Zealand because I'm curious about New Zealand's culture because most of my classmates, they all choose Australia. But I wanted to go to somewhere that is unexplored and also want to experience New Zealand's culture.

Q3. How is your life in New Zealand so far?

Everyone is so nice and friendly. My everyday life is full of surprises and the slower pace of life makes me manage my time better. And I also experience a lot of different cultures.

Q4. What's something unique about Kiwi culture or lifestyle that you really like?

What I love most is how open-minded everyone is. The tolerance and friendliness I've experienced here are the greatest acts of kindness I've ever felt. This country is full of surprises and strength — it has given me confidence and motivation, both personally and in my studies.

Q5. Any interesting experience with New Zealand culture?

We once watched a Māori performance at Level 8 on campus, where they danced and sang. It felt like a fresh experience because in Taiwan we don't have this kind of opportunity. This opportunity helped me learn more about different cultures.

Q6. Why did you choose NZST and what do you enjoy most about studying at NZST?

I chose NZST because it offers internship opportunities which is really helpful for my future career.

Q7. What's your favourite class or subject so far and why?

My favourite subject is marketing because I'm personally interested in it. This course gives me many ideas and sparks my creativity. We also study human resource management, accounting, and the basics of the New Zealand tourism industry.



Q8. How is studying tourism in New Zealand different from your home country, Taiwan?

I think the tourism industry in New Zealand is more organized compared to Taiwan. It places greater emphasis on sustainability, culture, and creating meaningful experiences for travellers.

Q9. How many hours of internship do you need to graduate the school?

I need to complete 200 hours of internship to graduate from NZST, and if possible, I hope to do my internship at the airport. Our university in Taiwan require 720 internship hours in total, and studying at NZST counts for 300 of those hours. I know there will be many challenges to overcome, but I'll do my best to face them positively.

Q10. How will the skills you've learned in your course help you in the future?

I learned a lot of soft skills such as community, teamwork and also the time management. And I think it's helpful very much in my real life work because it is very important how you communicate with your company.

Q11. How has studying in New Zealand changed you personally or academically?

I think the slower pace of life here, coupled with the friendly class schedule, has helped me develop better time management skills. The course content also helped me develop additional skills, such as in accounting and HRM. These may have been covered in courses in Taiwan, but here they'll teach us in greater depth. I'd also like to mention that there are always various activities to participate in.

Q12. What are your plans after you graduate?

In the short term I hope that I can find my part-time job before Christmas. And in the long term, when I return to Taiwan, I also hope that I can find a job at the airport because being a ground crew is my dream job. And maybe I will consider that I can get a work visa and back to New Zealand.

Q13. What advice would you give to future NZST international students?

If you want to study in a relaxed learning environment surrounded by nature, NZST is a great choice. Just make sure to build up your English skills and come with an open mind.



“

My everyday life is full of surprises and the slower pace of life makes me manage my time better.